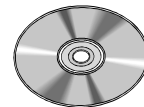
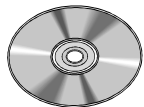


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- QH606cd **A-2: Communities At Work: The Experience of Local Level Coalitions and Model Initiatives for Reducing Disparities and Improving Health**
- QH607cd **A-3: Lessons Learned from the NHLBI Cultural Competence and Health Disparities Education Collaborative**
- QH608cd **A-4: Collaborating to End Disparities: Organizational and Citywide Models**
- QH609cd **A-5: Emergency Preparedness and Diverse Communities: National, State and Local Actions to Avoid the Tragic Errors of the Past**
- QH610cd **A-6: Risk Management Strategies for Improving Cultural Competence, Provider-Patient Communication and Patient Safety**
- QH611cd **A-7: Complex Needs, Competing Interests, and Tight Budgets: How to Build Sustainable Health Programs for Culturally Diverse Communities**
- QH612cd **B-1: Cultural Competence and Disparity Reduction: Groundbreaking State Policy Initiatives**
- QH613cd **B-2: Mental Health Disparities and Models of Culturally Competent Care for Latino, Asian-American, and Black Populations**
- QH614cd **B-3: Leadership Insights: Framing and Integrating Cultural Competence into Strategic Priorities**
- QH615cd **B-4: Certification for Medical Interpreters: Where We Are and Where We Want To Go – PART I**
- QH616cd **Special Session: Certification for Medical Interpreters: Where We Are and Where We Want To Go – PART II**
- QH617cd **B-5: E-learning for Cultural Competence Training: Model Programs, Challenges and Solutions**
- QH618cd **B-6: From the Community to the Community: Health Workers Build Bridges for Culturally Competent Care**
- QH619cd **B-7: Cultural Competence and Disparity Reduction in Managed Care: Models and Measures**
- QH620cd **Special Session: Release of The Commonwealth Fund Cultural Competence Paper Series: Understanding the Present and Setting Future Directions**

THURSDAY CONCURRENT SESSIONS - \$24.00 each unless otherwise noted

- QH621cd **Breakfast Roundtable: Quality Care for Lesbian/ Gay/Bisexual/Transgender (LGBT) Patients and Communities**...\$12.00 one CD
- QH622cd **C-1: Hospital Performance on Linguistic and Cultural Competence: Trends and Measures**
- QH623cd **C-2: Models of Culturally Competent Care**
- QH624cd **C-3: Federal Funding Resources Available for Developing and Augmenting Language Assistance Programs in Health Care**
- QH625cd **C-4: Difficult Issues: How To Be Linguistically and Culturally Competent in Sensitive Situations**
- QH626cd **C-5: Recognizing Innovation in Multi-Cultural Health Care**
- QH627cd **C-6: Quality Improvement Partnerships and Organizational Success in Providing Language Services**
- QH628cd **C-7: Innovations in Cultural Competence Curriculum Development for Health Professionals in Training**
- QH629cd **D-1: Advances in Addressing Health Literacy among Culturally Diverse Populations**
- QH631cd **D-3: Designing Quality Improvement Strategies for Culturally Diverse Populations**
- QH632cd **D-4: TUG OF WAR: Should Bilingual Staff Interpret?**
- QH633cd **D-5: State Initiatives to Address Cultural Competence and Disparity Reduction in Public Health and Mental Health**
- QH634cd **D-7: Using Race, Ethnicity, and Language Data to Address Disparities in Quality and Access**
- QH635cd **Special Session: Language Access Services for Small Group Medical Practices: What’s Worked, What Hasn’t**
- QH636cd **Roundtable-1: Closing the Gap: Philanthropy’s Role in Promoting Health Equity**
- QH637cd **Roundtable-2: Acknowledging and Moving Beyond Racism in Health Care**

FRIDAY CONCURRENT SESSIONS - \$24.00 each unless otherwise noted

- QH639cd **E-1: The Words to Say It: Communicating Across Language and Culture in Mental Health Care**
- QH640cd **E-2: Designing and Implementing Organizational Assessments for Culturally and Linguistically Appropriate Services: Real-Life Lessons from the Field**
- QH641cd **E-3: Washington’s Health Disparities Initiatives: Implementation and Recommendations for the Future**
- QH642cd **E-4: Hearing the community voice: building effective partnerships for culturally competent care and research**
- QH643cd **E-5: Assessing Provider Cultural Competence: Challenges Before and After Training**