

Webinars

We think it's important to keep learning all the time. With support from The California Endowment and others, DiversityRx is hosting online webinars on a variety of cross cultural health care topics. Interest is high — we have had between 300 and 1000 participants at each session, which usually features two expert presenters, write-in Q&A during the session, resource documents, and post-webinar follow-up.

Upcoming Topics

To be announced.

Previous Topics

You can access the audio-visual recordings, slides and resources from our previous webinars:

1. [Collecting and using race, ethnicity and language data](#) [1] - September 21, 2009
2. [Health reform and services for culturally diverse populations](#) [2] - October 14, 2009
3. [Two tablets...¿pero cuándo? Addressing language barriers in the pharmacy](#) [3] - December 11, 2009
4. [Health Literacy: Using a Self-Assessment Tool to Guide Quality Improvement in Primary Care](#) [4] - February 4, 2010
5. [Best Practices for Working with Health Care Translation Providers](#) [5] - March 11, 2010
6. [NCOA multicultural health care distinction program](#) [6] - April 1, 2010
7. [New Joint Commission Standards to Improve Patient-Provider Communication](#) [7] - April 16, 2010
8. [Creating and sustaining a culturally responsive health care organization](#) [8] - Monday, May 24, 2010
9. [Another "Double Helix": Language and Cultural Challenges in Genetic Counseling Encounters](#)

[9]- Monday June 14, 2010

[The Certification Commission for Healthcare Interpreters: The Most Important Elements of a Professional Certification](#) [10] - Wednesday, September 15, 2010

[The National Board of Certification for Medical Interpreters: How to Prepare for and Take Our Certification Exams](#) [11] - Monday, September 20, 2010

[Mining the web: Useful internet resources on health, culture and diversity](#) [12] - November 16, 2010

[The Power of Peers: How Social Groups can Drive Behavior Change for Health](#) [13] - April 28, 2011

Tech issues for webinars

If you registered for a webinar, you should receive an automatic response from GoToWebinar with a URL and phone number to call and join the webinar. If you did not receive such a response, that is an indication that an email filter somewhere within your organization or service provider that has blocked it. **Unfortunately, we are unable to troubleshoot individual technical difficulties with logging into webinars.** Please check your spam folder, or contact your IT department or GoToWebinar directly.

Webinar Call for Proposals

DiversityRx hosts webinars on a monthly schedule. Our webinars are supported by the GoToWebinar platform. Announcements about our webinars go out to a combined partner mailing list of over 25,000.

We'd like to hear your ideas for an online learning event. We can host several different kinds of presentations or events:

- 15 minute presentation in a 60 minute session (two separate presenters on a common theme—you are not responsible for suggesting both presenters, but may if you like)
- 30 minute presentation in a 60 minute session (one presenter)
- Peer-to-peer-discussions: 3-4 panelists engage with each other and the audience in a moderated dialogue on a specific topic. While there may be advance materials distributed, there are no formal presentations during the event itself--the emphasis is on discussion, with a short launch to get things started (20-30 minutes prepared dialogue between the panelists followed by dialogue with the audience, 60-75 minute session time)
- Expert in the room: Participants read a journal article, report, or tool-kit in advance, and engage with the authors in a real-time dialogue by teleconference or webinar (5-10 minute launch presentation, 60 minute session time)
- Online forum: A discussion launch (article, essay, commentary) is distributed to participants by email. Expert(s) pose discussion questions or issues to the group, and engage in Q&A and discussion with the audience by email over the course of a week on a listserv or website-based discussion forum. (1-4 featured experts per forum)

If you would like to [propose a webinar presentation, please fill out our online form](#) [14].

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