This report presents the results of a survey on the care experiences of patients of various racial and ethnic backgrounds. The survey reveals that on a wide range of health care quality measures minority Americans do not fare as well as whites. African Americans, Asian Americans, and Hispanics are more likely than whites to experience difficulty communicating with their physician, to feel that they are treated with disrespect when receiving health care, to experience barriers to access to care, and to feel they would receive better care if they were of a different race or ethnicity. The report provides recommendations based on the results of the survey, including placing a greater emphasis on cultural and linguistic competence.

- **Topic Areas**: Clinical Interactions, Study Findings, Culturally Competent Care, Research
- **Resource Type**: Report, Publication, Research & Evaluation