The Communication Climate Assessment Toolkit from the AMA

**Organization:** American Medical Association  
**Published Date:** 2012

Communication Program's Surveys [1]

The Ethical Force Program's patient centered communication initiative has the primary goal of developing a performance assessment toolkit to help health care organizations ensure effective, patient centered communication. One of its primary purposes is to conduct a formal review of existing tools for measuring cultural competence, language barriers, health literacy, and cross-cultural communication within health care organizations.

**Source URL:** [http://www.diversityrx.org/resources/communication-climate-assessment-toolkit-ama](http://www.diversityrx.org/resources/communication-climate-assessment-toolkit-ama)

**Links:**