This toolkit emerged out of a Robert Wood Johnson Foundation project involving ten hospitals with racially and ethnically diverse patient populations. The project aimed at improving the quality and availability of health care language services for patients with limited English proficiency (LEP). The web-based toolkit that resulted from the experiences of the ten hospitals provides a step-by-step guide on improving the quality and accessibility of language services in hospitals.

- **Target Population:** Hispanic/Latino
- **Topic Areas:** Language Services, Language Access
- **Resource Type:** Website, Program & Project, Private Sector, Tool
- **Resource Tags:** hospitals

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Links: