

Strategies for Leadership: A Diversity and Cultural Proficiency Assessment Tool for Leaders

Organization: American Hospital Association (AHA)

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<http://www.aha.org/aha/content/2004/pdf/diversitytool.pdf> [1]

This tool is a guide designed for hospital and health care leaders in order to assess where their organization is in the process of providing culturally proficient and sensitive health care to all patients. The publication includes a checklist, action steps, case studies and a bibliography. The checklist can be used as a starting point in evaluating the diversity and cultural proficiency of an organization. The action steps provide a to do list for how to use this tool to raise awareness about cultural competency within your organization. The bibliography includes other resources that leaders can utilize individually and throughout their organizations to learn more about diversity and cultural proficiency. This publication is a great tool for health care leaders wishing to change the cultures of their organizations to embrace diversity and provide culturally competent care.

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